**DOMO DATA DICTIONARY**

The **2 CLAIMS Datasets** in Domo are:

* Claims Transactions
* Claims2

The **3 Policy Datasets** in Domo are:

* Inforce Policy
* Policy Version
* Policy

**DataFlows**

* InforcePolicyDetail
* InforcePolicyTrends
* ClaimDetail
* ClaimInfoByDay
* ClaimsCountsHistory + FIPS
* Calendar

**DOMO SUPPORT**

24/7

* In Domo Buzz enter @DomoSupport and ask a question to open a ticket
* Email Support@domo.com

START SEARCH Remote Enter = **MSTSC**

Connect to = **ATLASWEBSVCS**

Enter Remote credentials

USER = UPCIC\eenglish

PASS= universal1!

**WORKBENCH**

**DATASET CONNECTION CREDENTIALS**

User = atlasuser

Pass = p@ssw0rd

**DOMO**

USER = [ee0723@universalproperty.com](mailto:ee0723@universalproperty.com)

Password= tazz126#

**DOMO DOJO**

USER = eddiecejb

Password = tazz123#

**DOMO EDUCATION**

Password = tazz123#

**DOMO TV**

**http://media.domo.com/training.html**.

2. When prompted for authentication, enter the following credentials:

     ● Username: **domoedu**

     ● Password: **<K3!&ht>**

**UNIVERSAL POTENTIAL KPIs**

* Count of YTD open Claims by week/month
* Count of new Policies By Month/Year

**Types of KPIs**

There are different kinds of KPIs: outcome KPIs (lagging indicators) and driver KPIs (leading indicators). *Outcome* KPIs are indicators of past performance (such as a high level of customer satisfaction during the last year, quarterly revenue, or a low number of help desk calls for a single month). *Driver* KPIs are indicators that show the organization's progress towards achieving goals (such as product quality, number of sales calls placed, or monthly self service incidents for the previous month or quarter).

**GENERAL NOTES**

* Always CAST date fields to a DATE data type in the SELECT stmt and the WHERE clause.
* When you cast a date field to a Date, it will not display a Date Range for you.
  + Lou says to change it from a string to a date in Workbench.
* In DataFlows if an INDEX times out then remove it.
* Table names are case sensitive in DOMO
* Always INDEX tables unless the DataFlow times out then troubleshoot
  + Try removing the INDEX
  + Check joins
* DOMO does not like /\*COMMENTS\*/
* Remember to run the INDEX/MISC transforms before I run the final output transform.
* UNSIGNED is used for positive numbers
* USE CURRENT VALUE vs USE ALL VALUES in the “EDIT” area
  + CURRENT = MAX in sql
  + ALL = ALL

**FORMULAS**

**% CHANGE**

(TotalSales – LastMonthSales) / LastMonthSales

**YOY**

(CASE Year(`ReportDate`) WHEN Year(curdate()) THEN 'This Year' WHEN Year(date\_sub(curdate(),INTERVAL 1 year)) THEN 'Last Year' END )

**CONCAT month number to name (i.e. 03 – March)**

(CASE WHEN (MONTH(`ReportDate`) < 10)

THEN Concat('0',MONTH(`ReportDate`),' - ',MONTHNAME(`ReportDate`)) ELSE Concat(MONTH(`ReportDate`),' - ',MONTHNAME(`ReportDate`)) END )

**YEAR**

Year(`ReportDate`)

**AVGs**

Sum(`TIV`)/Sum(`PolicyCount`)

SUM(`Premium`)/ SUM(`PolicyCount`)

**ANNUALIZED** = YTD Claims / Inforce Policy count as of a specific day

**BEAST MODE CALCULATIONS**

CASE

WHEN `Month` = 'Jan'

THEN 1

WHEN `Month` = 'Feb'

THEN 2

WHEN `Month` = 'Mar'

THEN 3

WHEN `Month` = 'Apr'

THEN 4

WHEN `Month` = 'May'

THEN 5

WHEN `Month` = 'Jun'

THEN 6

WHEN `Month` = 'Jul'

THEN 7

WHEN `Month` = 'Aug'

THEN 8

WHEN `Month` = 'Sept'

THEN 9

WHEN `Month` = 'Oct'

THEN 10

WHEN `Month` = 'Nov'

THEN 11

WHEN `Month` = 'Dec'

THEN 12

-- ELSE 'Tier 3 Customer'

END